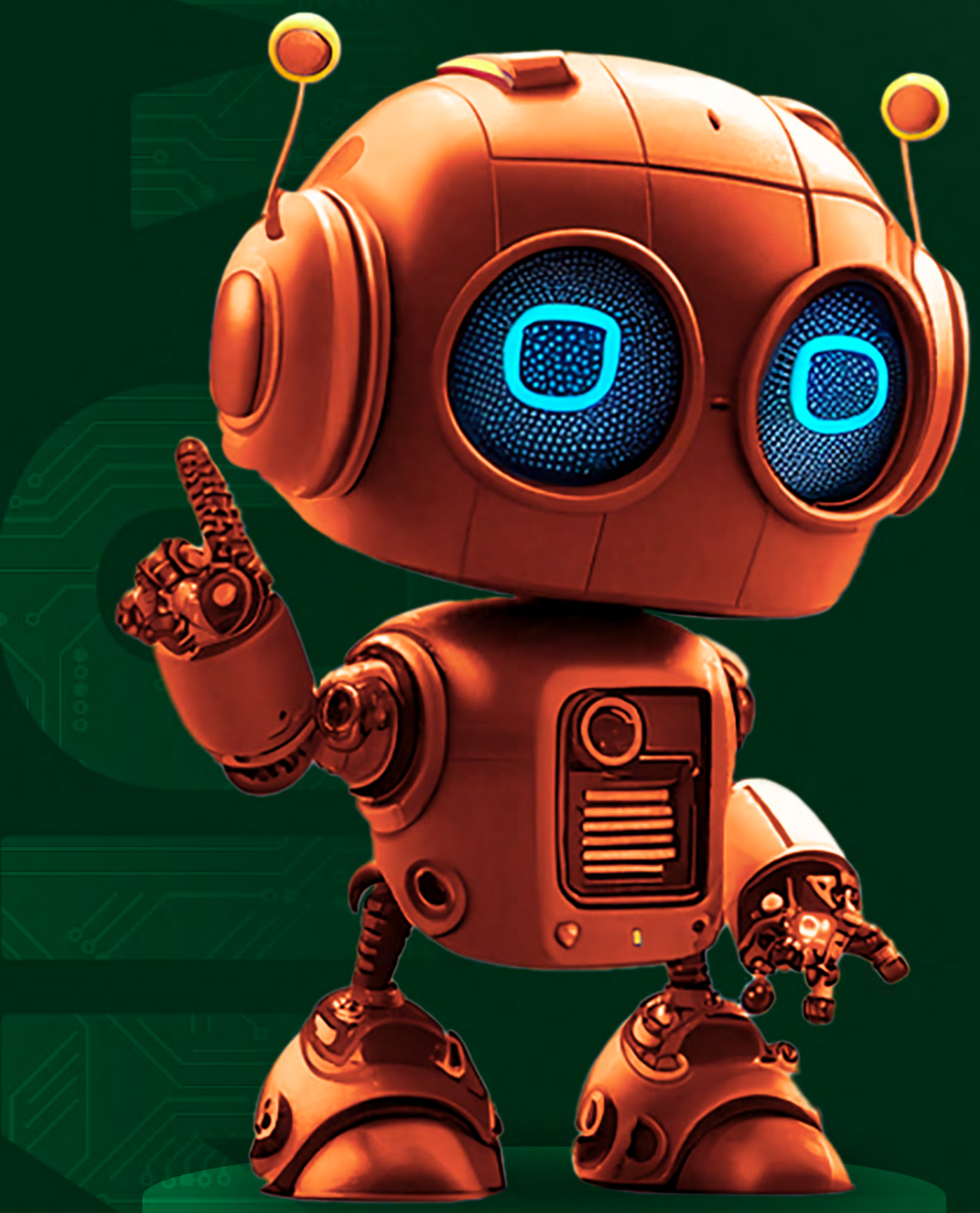
ozemio®

MIO v2.0 – Your Generative AI Learning Buddy



Meet MIO v2.0—your AI-powered learning companion.

Built for speed, precision, and real-time business impact. **MIO** transforms every workflow into a learning opportunity, without disrupting the flow of work.

Empower Your Workforce

Accelerate Intelligence

Drive Business Impact

How MIO v2.0 Works ?

MIO connects across enterprise systems, CRM, LMS, intranets, and SOPs to deliver intelligent, role-specific learning in the flow of work.

Key Enablers

Smart Intelligence
Self-learning AI, intent-driven search

Conversational UX
Intuitive, voice/text prompts—no training needed

Performance Impact
Adaptive journeys, real-time task support, measurable results

MIO in Action

- **Mobile-first access** to contextual knowledge
- **SOPs and learning nuggets** delivered instantly at the point of need
- **Personalized support** that evolves with every interaction

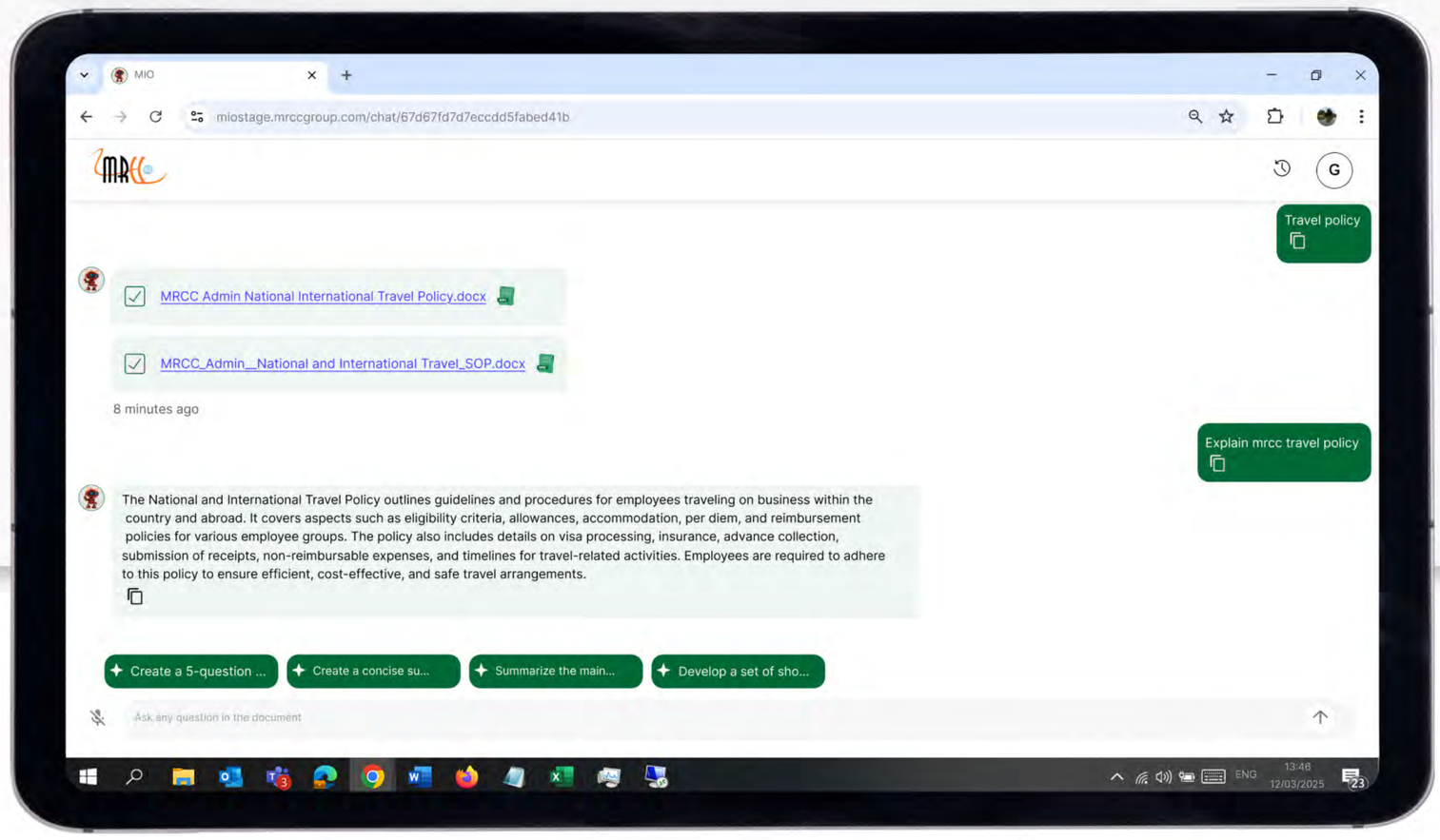
THINK OF **MIO** AS YOUR

- **Onboarding Accelerator**
- **Knowledge Enabler**
- **Performance Companion**

What's new in MIO v2.0 ?

MIO v2.0 redefines how learning is delivered, smart, seamless, and scalable. Here's how it elevates the experience:

Category	MIO v2.0 Capabilities
Learning Delivery	Adaptive, role-based learning journeys
Search	Context-aware, intent-driven discovery
Mobility	Mobile-first and task-embedded learning support
Integration	Deep integration with LMS, intranet, SOPs & more
User Experience	Conversational interface, no training required
Knowledge Access	Unified, real-time access across systems
Learning Approach	Personalized, just-in-time learning moments



MIO v2.0 is a smarter, faster way to learn in the flow of work. Purpose-built to meet evolving enterprise needs, it delivers intelligence when and where it matters most.

Why MIO v2.0 Matters ?

MIO v2.0 transforms learning into performance:

Reduces training time by up to 40%

Doubles knowledge asset utilization

Speeds up role-readiness and productivity

Tracks usage for smarter L&D decisions

Future-Ready Learning, Built for Scale

It's not just about learning faster, it's about learning smarter and performing better. **MIO v2.0** aligns with your digital learning strategy by offering:

Just-in-time, just-for-your support

Enterprise-wide scalability

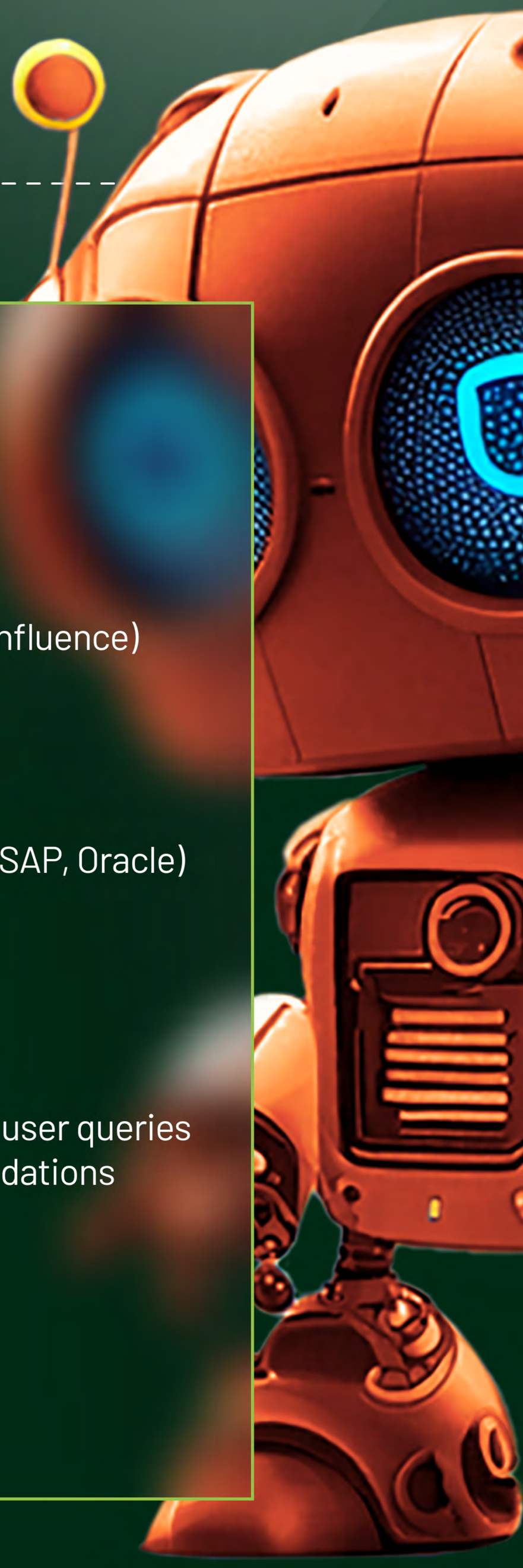
Reduced cognitive load, increased confidence

Data-backed learning decisions

MIO v2.0 Integration Framework

MIO integrates seamlessly across your digital ecosystem to embed learning directly into the flow of work.

Core Integration Layers



1. Content Layer

- LMS (Learning Management System)
- LXP (Learning Experience Platforms)
- Knowledge bases
- SOP repositories
- Document management systems (e.g., SharePoint, Confluence)

2. Application Layer

- Intranets/Portals (e.g., Microsoft Teams, Slack)
- CRM, ERP, and other enterprise apps (e.g., Salesforce, SAP, Oracle)
- HR systems (e.g., Workday, SuccessFactors)

3. AI Layer

- Generative AI for contextual responses
- NLP (Natural Language Processing) for understanding user queries
- ML models for behavioral learning and path recommendations

4. Data & Analytics Layer

- Real-time usage tracking
- Skill gap analysis and performance mapping
- Integration with BI tools (e.g., Power BI, Tableau)

Success Story

Fast-Tracking Role Readiness with MIO v2.0

Client

A global enterprise software company

Challenge

Slow onboarding and inconsistent access to critical SOPs and product knowledge across sales and support teams globally.

Solution

Deployment of **MIO v2.0** as an embedded learning buddy across CRM, intranet, and mobile platforms.

Implementation Highlights

- **Integrated MIO with Salesforce, LMS, and SharePoint.**
- **Mobile-first access enabled field sales teams to retrieve content in real time.**
- **Role-based, just-in-time learning is activated through conversational prompts.**

Results Achieved in 6 MONTHS

27% faster onboarding for new hires across sales and customer support

2X increase in knowledge asset utilization company-wide

Reduced helpdesk queries by **35%** with instant SOP access

Zero training needed to use **MIO**, driving **54%** adoption

Personalized learning journeys improved time-to-productivity for new roles

MIO transformed how our teams learn, act, and perform, right in the flow of work. It didn't just reduce training time; it turned knowledge into action.

– **Head of Talent Development at A Global Software Company**

See MIO in Action

Where **Intelligence** Meets **Performance**

Scan to Explore

*www.**ozemio**.com*